

# Privilege

With you in mind, Ocean by H10 Hotels introduces the **Privilege** concept to satisfy increasing client's requests for better and upgraded facilities and services. Guests will have the option to stay at the Privilege Section, enjoying upgraded suites, amenities and services.



## VIP Inclusions

### Privilege check-in & check-out

Private and designated areas for both arrival and departure services • Free late check-out until 15:00h, subject to availability • Privilege guests will be identified with special bracelets • Special tags for luggage and delivered to the guests Privilege Suites • Welcome gift.

### Privilege Dining

Reservations with priority seating in all a la carte restaurants • 24 hours a la carte room service, special Privilege menu available • Privilege Breakfast in Bed. Served as part of the room service (with previous request) • Daily Privilege "Cook to order" Breakfast, served in a private designated area • Privilege Restaurant to delight our special "gourmet cuisine" on the Privilege terrace facing on the sea • A special dinner included (stays of 4 nights or more).

### Privilege Lounge

Air conditioned private lounge only for Privilege guests • Premium and international drinks • Wine selection • Breakfast, lunch and dinner service • Menu of coffees and teas available all day long as well as a Hors D'oeuvres & snacks • WIFI and PC's with free internet access • Personalized service • Service from 07:00 -23:00h • Private concierge.

### Privilege Beach

Private beach section with upgraded chaise lounges • Private waiter service • Library & Magazine service • Beach concierge.

### Privilege Room

Scale • Full minibar • Welcome bottle of wine or selection of the chef • Turndown service • Nespresso coffee maker • Spa • Exclusive bath amenities • Bathing gown and slippers.

### Privilege Kids

At **Ocean by H10 Hotels**, we do not forget kids and we have prepared Privilege services and amenities for them: Daisy Welcome Kit • Special drinks and meal for kids available at the Privilege Lounge • Bathing gowns for kids in rooms • Beach toys in family hotels • VIK (Very Important Kid) in family hotels.

### Butler Service

Personalized service: Butler will take care of all our Privilege guests' needs Room service orders taking • Laundry pick up and clothes ironing • Pillow selection delivery • Shoe shine Spa, restaurants and tennis court reservations • Wake up calls • Bell boy service • Information • Message delivery • Flight and pick up confirmation.



As part of the Ocean by H10 Hotels hospitality, all the privilege category rooms include the Privilege Services & Amenities in our hotels:

#### Mexico

Ocean Coral & Turquesa  
Ocean Maya Royale Adults Only  
Ocean Riviera Paradise

#### Dominican Republic

Ocean Blue & Sand  
Ocean El Faro

#### Jamaica

Ocean Coral Spring  
Ocean Eden Bay Adults Only

### FOR RESERVATIONS PLEASE CONTACT:

#### MEXICO

Ocean Coral & Turquesa  
Ocean Maya Royale  
[res.mex@oceanhotels.net](mailto:res.mex@oceanhotels.net)

Ocean Riviera Paradise  
[res.orp@oceanhotels.net](mailto:res.orp@oceanhotels.net)

#### JAMAICA

Ocean Eden Bay  
[res.oeb@oceanhotels.net](mailto:res.oeb@oceanhotels.net)

Ocean Coral & Spring  
[res.ocs@oceanhotels.net](mailto:res.ocs@oceanhotels.net)

#### DOMINICAN REPUBLIC

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